# SANATOR ENABLES COLLOBORATION BETWEEN HEALTH PLANS AND PROVIDER ORGANIZATIONS TO IMPROVE DATA QUALITY AND REDUCE OVERHEAD

Sanator is a collaborative platform that enables provider organizations and health plans to exchange provider information in an efficient process that reduces administrative overhead for both parties. Sanator eliminates unnecessary outreach by phone and fax to medical offices and gives providers a trusted platform to collect and distribute information to health plans.



Health plans are challenged to maintain up-to-date provider directory information resulting in mounting pressure from consumer groups and increasing regulations from state and federal agencies.

The traditional approach to data collection that relies on periodic outreach by phone, fax and Excel spreadsheets ineffective, expensive and unwelcomed by providers.

Notwithstanding the fact that quarterly contact with providers can never deliver the timely updates required by current regulations, the administrative staff at provider's offices rarely have all the information required by provider directory guidelines.

Sanator Provider Registry represents a paradigm shift in the management and distribution of provider information. Sanator has been enthusiastically embraced by providers as it gives them a single, trusted service through which to manage and distribute their profile data.

Sanator subscribers manage their profile in a central online portal. Provider data is never sold and never distributed to anyone other than the providers contracted health plans. Providers are assured that all health plans can receive their profile data without adding overhead at their practice locations.



Each health plan has its own unique requirements when it comes to provider data management. Sanator Private Instance (SPI) enables a health plan to extend the collaborative benefits of the Sanator Provider Registry to the internal systems and standards of the health plan.

SPI enables a health plan to store additional information pertaining to its providers without sharing this information with other organizations, but with the option of including this data in SPI services such as automated attestation.

## ROSTER + TRANSFORMATION



Inbound roster files from provider organizations and medical groups are transformed into a health plan specific format to simplify the integration of this data into internal systems. SPI will translate all roster data into health plan standards, apply specific business validations, and report on conflicts in an online management dashboard.

### AUTOMATED + ATTESTATION



Providers are required to attest to the accuracy of their provider directory data on a regular basis. SPI makes this attestation process quick and painless for providers by comparing their current profile in the Sanator Provider Registry to the health plan data, and offering online attestation through a personalized portal.

### LINK + INTERNAL SYSTEMS



Health plans need to integrate provider information into a variety of internal systems to support a range of operational processes. SPI creates import files for a broad range of popular applications including McKesson Portico, Cactus, EZCap, Vistar, NextGen EHR, Trizetto Facets, Health Rules HealthEdge and many others.

### COLLABORATE + WITH CONTRACTED PROVIDERS



Providers engage management organizations for a range of business services from credentialing to claims processing. This trusted relationship is the most effective channel to collect provider data for distribution to health plans. Providers that participate in the Sanator network collaborate with their contracted health plans via the Sanator Provider Registry and avoid unnecessary data collection requests to their medical offices.

#### BENEFITS OF SANATOR

- + IMPROVE DATA QUALITY
- + REDUCE ADMINISTRATIVE COSTS
- + BETTER PROVIDER RELATIONSHIPS
- + REGULATORY COMPLIANCE
- + PROVIDER DIRECTORY TIMELINESS